

<b>Topic:</b> Alternative Dispute Resolution (ADR) Policy	Number: POL_GOUV_07
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# CONTENTS 1. OBJECTIVE 2 2. SCOPE 2 3. GENERAL POLICY 2 4. NO LEGAL ACTION 3 5 INTERPRETATION 3 6 EFFECTIVE DATE AND REVISION 3

**Note:** Use of the masculine gender in the French version of this text also implies the feminine and is employed solely to facilitate reading.

### 1. OBJECTIVE

The Institut national du sport du Québec believes in alternative dispute resolution (ADR) and will use mediation and arbitration techniques as tools to resolve these disputes and avoid the uncertainties and costs related to the judicial process.

### 2. SCOPE

The Alternative Dispute Resolution (ADR) Policy applies if the dispute is administrative or operational in nature.

For instances of abuse, harassment, negligence or violence, the user should refer to the Policy, Rules and Procedures for the Protection of Integrity.

### 3. **GENERAL POLICY**

- 1. In the event of a dispute between the Institut national du sport du Québec and a user, in which both parties agree that mediation is appropriate and beneficial, mediation can be pursued at any time. In such an event, mediation efforts will adhere to the regulations defined by the Sport Dispute Resolution Centre of Canada (SDRCC).
- 2. If the dispute persists after all internal decision-making processes (including appeals) have been exhausted, forms of binding arbitration could be considered by the parties.
- 3. When the dispute persists after a decision is rendered by an appeal jury (internal to the Institute) which decided a case outside of its jurisdiction, which did not follow the appropriate procedures or whose decision was biased, the case shall then be settled by arbitration in accordance with the regulations defined by the Sport Dispute Resolution Centre of Canada (SDRCC).
- 4. If a dispute is submitted to arbitration, all parties involved in the original appeal shall be parties to the arbitration.
- 5. The parties in arbitration must sign a written arbitration agreement specifying that the mediator's decision is final and irreversible, and that the parties in question cannot submit the decision to another court or legislative body for review.
- 6. No evidence of statements or communications made during arbitration shall be admissible in legal proceedings, unless all parties involved in the arbitration have given their consent.

## 4. NO LEGAL ACTION

In the event of a dispute, no action, application for judicial review or other legal process shall be initiated against the Institut national du sport du Québec, unless the latter has breached the terms of or refused to participate in binding arbitration in accordance with this Policy.

# **5 INTERPRETATION**

In the event of a dispute between the French and English versions of this Policy, the French version shall prevail.

# **6 EFFECTIVE DATE AND REVISION**

This Policy was adopted on February 13, 2024 as determined by the Board of Directors. The Policy will be reviewed in line with a review schedule established by the Board of Directors.